

WEBINAR

LeadingAge®
Nebraska



*2025 LeadingAge
Collaborative
Healthcare in
Aging Services
Webinar Series*

2025

Who Should Attend?

Administrators and leaders in Long Term Care healthcare settings.

Educators

Debbie Rayburn, RN, BSHCA, LNHA is the lead instructor. She will bring in subject matter experts for a variety of sessions.

See Debbie's bio on following page.

*Each session is one hour on the fourth
Tuesday of the month.*

10 PT | 11 MT | 12 CT | 1 ET

Education Series Topics

- Grievance Processes
- Streamlining Documentation
- Strategies to Prevent Medication Diversion
- Behavioral Challenges in Dementia
- Mental Wellness for Long-Term Care Residents
- Navigating Changes of Condition
- Maintaining a Spotless Kitchen: Strategies for Regulatory Compliance
- Strategies to Mitigate Litigation Risks
- Mastering Incident Investigations in Aging Services
- Elopement
- Ensuring Medication Safety in Long-Term Care
- Combating Costly Readmissions

Full Series:
\$500/\$750

Individual Webinars:
\$80/\$100

(members/non)

What's Included

Registration fee includes digital handouts and tools, one connection to the live webinars and instructions for receiving CE credit/attendance certificate for one person. NAB Credits are pending approval. A recording of this webinar is NOT included in the registration fee.

Session Titles @ Descriptions

January 28, 2025

Grievance Processes: Enhancing Resident Satisfaction @ Trust

Discover the key to fostering a culture of care and trust through the creation and implementation of a comprehensive complaint and grievance policy. This session is designed to equip you with strategies to elevate resident satisfaction and demonstrate your unwavering commitment to quality of care. Learn how an effective grievance system not only fosters resident trust but also serves as a cornerstone for sound risk management. Don't miss the chance to refine your facility's approach to grievance processes and lead the way in setting high industry standards.

February 25, 2025

Streamlining Documentation: Best Practices for Compliance and Collaboration

Attention leaders and nurses in Aging Services! This session delves into the critical best practices for documentation that ensure legal compliance and facilitates seamless coordination among healthcare professionals. Discover strategies and tools to elevate your documentation standards, optimize team communication, and deliver superior resident care.

March 25, 2025

Safeguard Resident Care: Strategies to Prevent Medication Diversion

This essential session equips aging services professionals with systems to thwart the costly and dangerous threat of drug diversion. Uncover the critical checkpoints needed to protect residents, communities, and staff from the legal and financial perils of controlled substance misuse. Discover how to implement comprehensive oversight, secure storage and audit to maintain the integrity of your medication management.

April 22, 2025

Behavioral Challenges in Dementia: Practical Approaches and Environmental Supports

Explore the complexities of Alzheimer's and dementia and discover informed interventions and environmental strategies to create a calming, engaging atmosphere for your residents. Equip yourself with the knowledge and tools to effectively manage the unique behavioral manifestations of these conditions and provide the highest quality of care and life.

May 27, 2025

Optimizing Mental Wellness for Long-Term Care Residents

Nearly 50% of long-term care residents live with some mental health condition beyond dementia. This session equips staff with practical approaches to help residents combat social isolation, depression, anxiety, and other difficulties that interfere with their mental health. Empower you and your staff to provide holistic, resident-centered care that promotes overall wellness and quality of life.

June 24, 2025

Navigating Changes of Condition with Confidence

Proactively managing resident condition changes is a critical responsibility in long-term care services. In this session, we'll delve into the essential systems, best practices, and quality improvement efforts that will enable your facility to identify and promptly address resident changes in condition. Gain invaluable insights to deliver high-quality care, maintain regulatory compliance, and minimize unnecessary hospitalizations.

July 22, 2025

Maintaining a Spotless Kitchen: Strategies for Regulatory Compliance

Ensuring food safety in nursing homes and assisted living facilities is critical to resident safety and regulatory compliance. In this session industry experts will share proven techniques to develop a strong kitchen sanitation program. Attendees will learn the importance of fostering collaboration between dining services and other departments, empowering their teams to consistently uphold the highest standards.

August 26, 2025

Bulletproof Your Aging Services: Strategies to Mitigate Litigation Risks

Senior care providers face a daunting challenge - a surge in lawsuits and claims that is driving up costs and sparking anxiety. While quality providers work tirelessly to ensure resident safety, there are critical steps they must take to manage their risk profile and minimize the likelihood of costly litigation. In this must-attend session, leaders will uncover proven tactics to fortify their operations and shield their organizations from the growing threat of lawsuits. Walk away armed with the tools to protect your residents, your reputation, and your bottom line.

September 23, 2025

Uncovering the Truth: Mastering Incident Investigations in Aging Services

Thorough incident investigation is critical to ensure regulatory compliance, mitigate legal risks, and, most of all, prioritize resident well-being. This session will equip leaders with a framework for conducting comprehensive inquiries. Attendees will learn best practices for fact-finding, root-cause analysis, and developing effective prevention strategies. Gain the skills to transform incident response into a proactive, resident-centric process that safeguards the residents in your community.

October 28, 2025

Elopement: Safeguarding Residents in Aging Services

In this essential session, aging services staff will delve into the multifaceted challenges of elopement. Providers bear the critical responsibility of identifying residents at risk and implementing proactive measures to prevent elopement. Gain invaluable insights on best practices for effectively managing these situations and ensuring the safety and well-being of your residents. Arm yourself with the knowledge and strategies needed to navigate the complexities of elopement and uphold the highest standards of care.

November 18, 2025

Ensuring Medication Safety in Long-Term Care: A Critical Imperative

Medication administration is a cornerstone of resident care in long-term care settings, and vulnerabilities in this complex system can jeopardize resident safety. This compelling session equips you and your team with the insights to standardize and safeguard medication processes. Explore common pitfalls, their systemic causes, and evidence-based practices to mitigate risks. Empower your organization to deliver the highest standard of medication management and uphold the duty of care to each resident.

December 16, 2025

Combating Costly Readmissions

Join us for a critical exploration into enhancing resident outcomes and safeguarding your facility's regulatory compliance and financial health. This session zeros in on the pivotal role of 30-day readmissions as a quality-of-care metric. Discover the ways to prevent unnecessary readmissions as well as the power of Interactions to Reduce Acute Care Transfers (INTERACT) tools to support your success and ensure high-quality resident care.

FACULTY

Debbie Rayburn, RN, BSHCA, LNHA, has spent over the past 3 decades in Senior Care, serving both in for-profit and not-for-profit settings. Early in her nursing career, she stumbled upon LTC “quite by accident” and fell in love with the rewarding work of serving seniors. She has worked directly in communities as Director of Nursing, Healthcare Administrator, among many other roles. Long before CMS required QAPI, Debbie became a student of continuous quality improvement methods, with a firm belief that anything can be improved by understanding systems and applying the methods that lead to sustained improvement in care and life for residents.

Debbie has been in the role of VP of Operations for two prominent for-profit senior care companies in Oregon. For the past 18 years, she was the Chief Healthcare Officer at Pacific Retirement Services, overseeing healthcare in CCRCs in 7 states. She has been an adjunct professor at Southern Oregon University, authored memory care programs, written and taught C.N.A. certification programs, and has fought to highlight the unique and honored role of nurses who have chosen Gerontological nursing as their specialty. Desiring to continue the pursuit of excellence in long term care, she now provides consultative services to senior care settings and organizations.